

ORDER NUMBER WH-118402	ORDERED June 24, 2026	DELIVERED July 2, 2026	POSTMARK BY August 1, 2026	ORDER TOTAL \$524.00
---------------------------	--------------------------	---------------------------	-------------------------------	-------------------------

RETURNED BY Ava Cruz 418 Kingsley Avenue, Apt 3B Oakland, CA 94610 · (510) 555-0164 ava.cruz@fastmail.com	WHO PAYS THE SHIPPING We do. The label below is prepaid, and exchanges ship free both ways. Changed your mind? \$6.95 comes off the refund — never off store credit.
---	---

01WHAT YOU ARE SENDING BACK

Write the quantity you are returning, then tick one reason and one condition per line

SKU	ITEM AS SHIPPED	PAID	SHP	RET	REASON — TICK ONE						CONDITION		
					A	B	C	D	E	F	U	O	X
WH-4420-OLV	Fjord wool overshirt Olive herringbone · Medium	148.00	1	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
WH-2210-SLT	Trailhead 22 L daypack Slate canvas · one size	92.00	1	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
WH-8830-NAT	Merino crew socks, 3-pack Natural · Large	68.00	2	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
WH-1105-BLK	Coastline rain shell Black · Large · taped seams	178.00	1	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
WH-6602-SND	Webbing belt, 34 in Sand · brass hardware	38.00	1	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
A Wrong size B Arrived damaged C Not as described D Changed my mind E Wrong item sent F Quality not as expected					U Unopened, tags on O Opened, unused X Used — tell us how below and we will still look at it								

02HOW YOU WOULD LIKE THIS SETTLED

Tick one — it applies to every line above

☐ Refund Back to the Visa ending 4242, three to five business days after the parcel is inspected in Bend. The original \$9 shipping charge stays with the order.	☐ Exchange Same item, different size or colour. Ships the day we scan the parcel — write what you want instead: SIZE / COLOUR	☐ Store credit +10% We add ten percent on top and issue it the day your parcel scans, before it reaches us. Never expires, no minimum spend.
--	---	--

03PACK IT AND SEND IT

Anything postmarked on or before August 1 is inside the window

1 PACK Original box if you still have it, any sturdy box if not. Leave the tags on and slip this sheet in on top.	2 LABEL Tear off the label below and tape it flat over the old one. Cover every barcode still on the box.	3 SEND Any USPS counter or blue box. Keep the drop-off receipt until the refund or credit shows up.
--	--	--

Unworn and unwashed, with the tags still attached. Final-sale items, gift cards and opened climbing chalk are not returnable. Past the thirty days we can usually still issue store credit — call the number below before you ship anything back.

ANYTHING WE SHOULD KNOW — a torn seam, a colour that was not the colour, a size that ran small

FOR OFFICE USE ONLY	
RECEIVED	INSPECTED BY
CREDIT ISSUED	AMOUNT
DISPOSITION	
☐ Restock ☐ Repair ☐ Grade B ☐ Scrap	

TEAR HERE

PREPAID — TAPE THIS OVER THE OLD LABEL

Westhill Returns, Dock 4

2205 SE Ninth Street
Bend, OR 97702

USPS Ground Advantage · postage paid by Westhill Supply Co. · permit 4471

WRITE THIS ON THE OUTSIDE TOO

RMA-24118

Questions: returns@westhill.co or (541) 555-0177,
weekdays 8–5 Pacific.
Postmark by August 1, 2026.